


<b>LSG Sky Chefs New Zealand Limited</b>	<b>POSITION TITLE:</b> QA Technologist,	<b>REPORTS TO:</b> QA Manager NZ	
<b>DEPARTMENT:</b> Quality Assurance	<b>APPROVED BY:</b> QA Manager NZ	<b>LOCATION:</b> Auckland	

## 1.0 **Basic Function:**

- Providing technical support and guidance to the Auckland production team for the development of meals including dietetic, medical and religious diet meals, and ensure ongoing compliance with relevant legal, regulatory, and company requirements.

## 2.0 **Major Duties and Responsibilities.**

- Ensuring compliance with LSG Sky Chefs' global meals policies and processes
- Ensure compliance with relevant regulatory, customer, and advisory group policy and standards
- Provide technical input relevant to processing, packaging, and storing of new menu items at the ingredient and derivative level in coordination with the Special Meals Chef and customers
- Facilitate scientific validation of critical and process control points, and oversee operational processes to ensure accuracy in monitoring and verification procedures
- Participate in internal food safety, sensory evaluations (flavor, texture, colour, taste) and process audits, and assist with corrective actions
- Conduct supplier audits as part of the supplier approval process and provide consultancy to suppliers to meet standards where required
- Carry out material and supplier risk assessment including review of certificates of analysis
- Audit ingredients where required to assess compliance to specification including halal, labeling, product profile physical and microbiological attributes
- Facilitate microbiological monitoring of sanitation where required
- Develop and produce procedure and safety documents including SOPs, SSOPs, HACCP to ensure the safe and compliance production of food items
- Facilitate employee food safety training
- Investigate and report on customer, regulatory or advisory body complaints
- Support all catering stations outside of Auckland in ensuring that their Supplier processes are compliant with assistance offered for any non-standard orders